

## Behavioral Accounting Aspects in Profit Planning and Budgeting

Devi Romauli Br Sitanggang<sup>1\*</sup>

Naomi Putri Sion Silaban<sup>2</sup>

Pasca Apriyanti<sup>3</sup>

Putri Megawati<sup>4</sup>

Nanda Suryadi<sup>5</sup>

Accounting Study Program, Faculty of Economy and Business, Universitas Muhammadiyah Riau, Indonesia<sup>1,2,3</sup>

Accounting Study Program, Faculty of Economy, Universitas Islam Negeri Sultan Syarif Kasim Riau, Indonesia<sup>1,2,3</sup>

[deviromauli.stg@gmail.com](mailto:deviromauli.stg@gmail.com)<sup>1</sup>

### ABSTRACT

*The behavioral aspect of the budget relates to the human behavior involved when the budget is prepared and implemented. This study aims to determine the aspects that exist in profit planning and budgeting and also to find out about how it is applied to the theoretical system in behavioral accounting. In conducting this research, the writer uses a descriptive method. Descriptive research is a research method that describes the characteristics of the population or phenomenon being studied. The results of this study are that we are able to understand aspects of behavioral accounting in profit planning and budgeting.*

**Keywords :** Behavioral Aspect; Profit Planning; Budget

### 1. Introduction

Budgeting behavior is a critical element in financial management, as it involves human behavior in both the formulation and execution of budgets. Budgets can influence individuals' actions by acting as performance measurement tools, introducing constraints, and creating psychological pressures (Abernethy, Bouwens, & van Lent, 2020). Managers often face challenges such as budget shortfalls, performance variances, and potential career risks associated with budget failures (Christ, Emett, & Tayler, 2020; Wong-On-Wing & Guo, 2022). These pressures underscore the significance of incorporating behavioral and psychological aspects into budgeting to ensure it motivates rather than discourages employees (Cheng & Coyte, 2023).

The success of a budgeting program hinges on how the budget is prepared and the extent of managerial involvement. When managers are actively involved in budgeting, they develop a stronger sense of accountability and ownership, resulting in better performance outcomes (Bol & Lill, 2021; Fisher, Pfeffer, & Sprinkle, 2020). A collaborative approach, or participative budgeting, is especially beneficial when budgets are used to evaluate managerial activities and distribute incentives (Drake & Wong, 2023). Participative budgeting enhances communication, reduces resistance to budget targets, and improves morale (Agyemang & Broadbent, 2021).

However, the human aspect of budgeting is not easily integrated into technical systems. While technical budgeting skills can be acquired, aligning them with human behavior requires a deeper understanding of psychological, motivational, and ethical factors (Shields & Shelleman, 2020; Kachelmeier, Reichert, & Williamson, 2020). Managers must be guided not only by financial metrics but also by values such as fairness, transparency, and trust to ensure that the budget functions as a motivational tool rather than a punitive one (Maas & Matějka, 2021; Hwang & Evans, 2023).

Psychological empowerment has emerged as a vital mediating factor in linking participative budgeting with performance (Agyemang & Broadbent, 2021). Empowered managers are more confident, innovative, and proactive in achieving budget targets (Marginson & Ogden, 2022). Additionally, organizational justice plays a significant role in the budgeting process; employees are more likely to engage positively with budget systems they perceive as fair and consistent (Baird, Su, & Munir, 2022). These psychological and ethical elements are indispensable for enhancing budget-related outcomes.

Although many studies have confirmed the benefits of participative budgeting and psychological empowerment, there are still gaps in understanding how these factors work across various organizational settings. For example, Abernethy et al. (2020) investigated how performance measurement affects long-term managerial decisions, while Hartmann and Naranjo-Gil (2021) emphasized that organizational culture moderates the impact of budgetary participation on performance. More nuanced research is required to explore these relationships under diverse organizational environments.

This study seeks to bridge these gaps by analyzing how participative budgeting, empowerment, fairness perceptions, and organizational culture interact to influence budgeting behavior. Unlike previous studies that focused predominantly on either performance or fairness, this research integrates multiple behavioral dimensions. It builds upon findings from prior literature while also incorporating managerial cognition and motivation as central variables (Dilla & Raschke, 2022; Hesford & Potter, 2022).

In conclusion, the novelty of this research lies in its integrative approach to behavioral budgeting. While past studies have examined single-variable relationships, this study presents a more holistic view that includes ethics, empowerment, and fairness in budgeting contexts (Naranjo-Gil & Hartmann, 2023; Webb & Williamson, 2021). The ultimate goal is to provide practical implications for organizations seeking to develop budgeting systems that not only meet financial goals but also foster a motivated, ethical, and high-performing workforce.

## **2. Literature Review**

### **Budgeting**

Budgeting is a planning activity that is quantitatively expressed in financial terms or other measurable units (Supriyono, 2002). It serves as a fundamental component of organizational management by outlining expected revenues, expenses, and operational goals. Profit targets, which are crucial to the sustainability and growth of a business, are typically determined during the budgeting process. For this reason, budgeting is often referred to as *profit planning*. Once the budget is implemented, actual results are compared to the planned figures to detect any variances. These variances are then analyzed further and used as feedback to improve future performance and decision-making processes (Dilla & Raschke, 2022; Hesford & Potter, 2022).

Budgeting does not merely involve numbers; it reflects the behavior and decisions of individuals within an organization. As discussed by Christ, Emett, and Tayler (2020), factors such as information asymmetry and participative budgeting can significantly influence budgetary outcomes and the creation of slack. Additionally, managerial accountability is reinforced when performance measures are closely aligned with budgeting processes (Abernethy, Bouwens, & van Lent, 2020). Therefore, a well-structured budgeting system should not only capture operational projections but also consider the human factors behind them (Shields & Shelleman, 2020).

### **Profit Planning**

Profit planning refers to the development of an operational plan designed to achieve the goals, expectations, and objectives of the organization (Carter & Usry, 2005). It is an

integral part of strategic planning and involves forecasting income and expenses to ensure profitability. However, profit planning is inherently complex due to the influence of various external forces such as technological advancements, competitor actions, economic shifts, demographic changes, customer preferences, social trends, and political factors. These elements are outside the organization's control and are often unpredictable, making profit planning a dynamic and challenging endeavor (Carter & Usry, 2005; Cheng & Coyte, 2023).

In essence, profit planning represents a quantitative development of an organization's operational strategy. It helps managers in making short-term and long-term decisions aligned with corporate objectives. As Fisher, Pfeffer, and Sprinkle (2020) note, budgeting and profit planning mechanisms should be designed in a way that supports both group and individual performance, enhancing alignment between strategy and execution. The integration of fairness and transparency into planning processes also ensures higher employee commitment and organizational effectiveness (Maas & Matějka, 2021; Hartmann & Naranjo-Gil, 2021).

Moreover, effective profit planning requires the involvement and psychological engagement of managers at all levels. Research by Agyemang and Broadbent (2021) highlights how participative budgeting and psychological empowerment mediate performance outcomes, reinforcing the importance of inclusive decision-making in financial planning. Similarly, organizational culture plays a pivotal role in shaping how profit planning is perceived and executed, which ultimately influences managerial behavior and performance (Baird, Su, & Munir, 2022; Marginson & Ogden, 2022).

In conclusion, budgeting and profit planning must be seen not only as technical financial tools but also as behavioral instruments that guide managerial actions. Their effectiveness depends on how well they incorporate external market realities, internal performance mechanisms, and the psychological dimensions of the individuals involved (Bol & Lill, 2021; Naranjo-Gil & Hartmann, 2023; Webb & Williamson, 2021). As modern organizations operate in increasingly volatile and complex environments, adopting a comprehensive, human-centered approach to budgeting and profit planning becomes essential for sustainable success.

### **3. Methodology**

In conducting this research, the author employed a descriptive research method. Descriptive research is a type of research method used to accurately and systematically describe the characteristics of a population, phenomenon, or specific area of interest. It does not involve manipulation of variables or experimental procedures but rather aims to provide a comprehensive picture of the subject being studied.

This study specifically focuses on describing behavioral aspects in profit planning and budgeting. By using descriptive analysis, the research highlights how individual behaviors, decision-making processes, and psychological factors influence the formulation and implementation of budgets and profit plans within an organization. The aim is to better understand the human element in financial planning, which is often overlooked in purely quantitative approaches.

### **4. Results**

#### **Budgeting**

In conducting business activities, management formulates and establishes the goals and objectives outlined in the company's vision and mission. One of the efforts made to achieve these objectives is to create an operational activity plan using monetary units, which is commonly expressed in the form of a budget. According to Nafarin (2004), a budget is a written plan of an organization's activities, stated quantitatively or in numerical terms over a certain period, and is usually expressed in monetary units, though it can also be represented in

units of goods or services. According to Anthony and Govindarajan (2011), a budget is a financial plan, typically over a one-year period, and serves as a tool for short-term planning and control within an organization.

### **Behavioral Perspectives on the Budgeting Process**

The planning process begins by translating the broad goals of the organization into specific activity objectives. To prepare realistic plans and practical budgets, extensive interaction is required between line managers and staff managers. In a company, the planning director plays a key role in the human process of budget preparation.

At the implementation stage, the formal plan is used to communicate the organization's objectives and strategies and to positively motivate people within the organization. This is done by providing detailed performance targets to those responsible for taking action. For a plan to succeed, it must be effectively communicated. Misunderstandings should be identified and resolved immediately. Only then will the formal plan likely receive full cooperation from the various groups it is meant to motivate.

Once the budget is implemented, it serves as a vital element of the control system. It provides a benchmark for measuring actual performance, particularly for management. To maintain operational efficiency, both above-average and below-average performance must be identified and investigated.

### **Multiple Functions of Profit Planning and Budgeting**

Budgets serve several functions:

1. Budgets represent the final result of the company's planning process. As the product of negotiation among key organizational members, budgets reflect organizational consensus about future operational objectives.
2. Budgets are action plans that show how management prioritizes and allocates organizational resources. They indicate how different subunits contribute to achieving overall company goals.
3. Budgets act as internal communication tools, linking different departments and levels within the organization to top management. Information flow helps coordinate and facilitate organizational activities.
4. By setting measurable performance criteria, budgets serve as benchmarks for comparing actual operational results.
5. Budgets function as control tools, enabling management to detect strengths or weaknesses within the company.
6. Budgets aim to influence and motivate both managers and employees to align their actions with organizational goals and to support effective and efficient operations.

### **Dysfunctional Consequences of the Budgeting Process**

#### **Lack of Trust**

Budgets represent specific goals and are often seen as inflexible despite potential for adjustment to unexpected events. They can be sources of stress, leading to distrust, hostility, and poor performance. Reasons for this distrust include:

1. Budgets tend to oversimplify or distort the "real" situation and ignore external fluctuations.
2. Budgets fail to account for qualitative variables such as employee skills, raw material quality, and machine efficiency.
3. Budgets assume managers already possess full knowledge.
4. Budgets are sometimes used manipulatively, making reported performance indicators questionable.
5. Budget reports emphasize outcomes over explanations.

6. Budgets may interfere with supervisory leadership styles.
7. Budgets often highlight failures.

### **Resistance**

Despite widespread use and recognized benefits, many organizational members still resist budgeting. One reason is that budgeting signals change and threatens the status quo. Overcoming this resistance and successfully implementing innovations to improve performance is a major challenge for management. Resistance may also stem from the time and attention budgeting requires. Some individuals may feel reluctant or unqualified to contribute meaningfully due to lack of understanding. Many question the need for budgeting: “Why plan when the future is uncertain?” These are concrete expressions of budget resistance.

### **Internal Conflict**

Budgeting necessitates interaction across different organizational levels. This can cause conflict, either due to the interaction itself or from performance reports comparing departments. A common sign of conflict is the inability to achieve collaboration during budgeting. Internal conflict creates a competitive and unfriendly work environment, causing individuals to focus on departmental needs over organizational goals. Resolving this conflict is essential for restoring productive working relationships.

### **Other Undesirable Side Effects**

Budgets can also produce other unintended effects, such as the formation of informal groups working against corporate goals. These groups often emerge to relieve budget pressures but may act contrary to organizational interests. Budgets are frequently seen as management leverage; people feel stressed when pressured to deliver more with the same or fewer resources. Excessive stress can result in frustration, emotional breakdowns, or physical illness. Budgets may also overemphasize departmental performance and stifle cost-effective individual innovation. Employees may avoid experimenting with new methods due to fear of failure. For budgets to be successful, employees must view them as constructive tools that support organizational goals and allow performance standards to be adjusted for collective benefit.

## **Relevance of Behavioral Concepts in the Planning Environment**

### **Impact of the Planning Environment**

Before discussing behavioral concepts in planning or budgeting, we must introduce environmental factors that influence change. These may include company culture, acceptance of new ideas, tools, identity within the organization, and workforce cohesion. Organizational culture and the work environment significantly affect behavior and, therefore, the planning process.

### **Size and Structure of the Organization**

Organizational size and structure influence behavioral patterns and human interaction at all decision-making stages—impact, control, and evaluation. Size can refer to employee numbers, physical plant value, sales volume, number of branches, or other quantitative metrics. Larger companies require complex bureaucracies to manage organizational functions. Authority is delegated and spread from the top down. Job tasks must be tightly coordinated and formally managed. Size and complexity create major planning, implementation, and control challenges. These factors also complicate the budgeting process.

### **Leadership Style**

Leadership style influences the organizational planning environment. McGregor's Theory X describes authoritarian leadership with tight control, where efficiency and managerial needs guide how employees are managed. Under this style, the budget is viewed as a business control tool. In contrast, McGregor's Theory Y and Likert's democratic leadership promote employee involvement in goal setting and decision-making. Democratic leadership allows flexibility in budgeting, giving employees a voice in shaping the company's direction and encouraging them to contribute ideas and use their talents effectively.

### **Stability of the Organizational Environment**

Another factor is the external environment. A stable environment presents fewer risks and allows for more democratic, participatory goal-setting. Examples of disruptive change include interest rate shifts, currency fluctuations, and rising global competition.

### **Relevant Behavioral Concepts in Budget Preparation**

#### **Goal Setting Phase**

In goal setting, it's crucial to remember that individuals are responsible for defining and setting goals. This phase is prone to behavioral errors, as goals may reflect personal ambitions that conflict with organizational needs.

#### **Goal Alignment**

A major issue in goal setting is aligning or making organizational goals compatible with subunit and individual member goals. If organizational goals help employees meet personal needs, they become more motivated to take desired actions.

#### **Participation**

Participation in budget development is often seen as a solution for fulfilling members' needs for self-esteem and expression. It is a decision-making process involving two or more parties who are affected by the decision. In budgeting, this means involving middle and lower-level managers in deciding operational goals and performance targets. However, Becker & Green found that if applied in the wrong context, participation may lower motivation and employee effort toward company goals. There's little consensus on the extent or scope of employee involvement, and different people react differently to opportunities for involvement. Some employees may feel threatened or prefer not to participate. Still, budget participation can significantly improve managerial performance.

#### **Benefits of Participation**

When successful, participation fosters emotional attachment to one's work. It boosts morale and inspires greater initiative at all levels. Employees involved in setting goals are more likely to view them as rational and attainable because they helped create them.

#### **Limits and Issues with Participation**

Participation can also cause dysfunctional outcomes like "budgetary slack"—the gap between necessary and allocated resources. Excessive slack renders spending limits and performance standards meaningless. Management can minimize slack through thorough budget review procedures. If goals are too easy due to slack, motivational benefits are lost. Overly tight or overly loose budgets can trigger behavioral responses that go against organizational interests.

### **Implementation Phase**

After setting organizational goals, the planning director consolidates them into a comprehensive formal budget. It must be implemented through communication with key organizational employees. To be effective, all employees must view the budget as a tool for positive organizational action and improvement—not as a burden or control weapon.

### **Budget Communication**

This is done by communicating agreed operational goals to lower-level staff. Budget communication can be challenging due to differences in education and organizational levels. To reduce confusion, the controller must translate broad goals into understandable targets for each subunit. The planning director should explain the rationale behind the budget figures.

### **Cooperation and Coordination**

This involves combining each participant's strengths and aligning them with the organization's goals. Planners must show how each person's role contributes to achieving overall goals. They should also identify department responsibilities, task ownership, and reporting lines.

### **Performance Control and Evaluation Phase**

This requires communicating operational goals across all organizational levels. Because of different backgrounds and responsibilities, understanding the message may be complex. Controllers must translate organizational objectives into subunit targets and explain the logic behind the final budget.

### **Performance Reports**

To manage costs and keep employees motivated, performance reports should be distributed at least monthly. Timely reports positively impact employee morale. Regular feedback provokes feelings of success or failure and may trigger pressure, fear, envy, anger, despair, regret, or joy among employees.

## **5. Discussion**

Budget planning plays a vital role in corporate management, not only as a financial control tool but also as a means of internal communication and motivation within the organization. A budget is a quantitative statement of an organization's planned activities over a specific period, typically expressed in monetary units but can also be in terms of goods or services (Nafarin, 2004). Furthermore, Anthony and Govindarajan (2011) assert that a budget is more than just a financial plan—it serves as a short-term planning and control tool within the organization.

Behavioral aspects are crucial in the budgeting process. A behavioral perspective emphasizes the need for intensive interaction between line managers and staff managers to ensure that operational plans are realistic and feasible (Anthony & Govindarajan, 2011). When budget preparation lacks participation from relevant parties, it can lead to dysfunctional consequences such as distrust, resistance to change, internal conflict, and the formation of informal groups that act against organizational objectives.

One of the main issues encountered is resistance to budgeting. This often arises because the budgeting process may require changes to a comfortable status quo. Additionally, many members of an organization feel they do not fully understand the complexity of budgeting and are reluctant to participate actively (Anthony & Govindarajan, 2011). Left unaddressed, such resistance can hinder the successful implementation of budgets.

The concept of participation in budget preparation is a behavioral approach that can enhance budget effectiveness. Participation enables lower-level employees and managers to

contribute to goal setting and performance target determination, which in turn can increase their commitment and motivation (Becker & Green, as cited in Anthony & Govindarajan, 2011). However, participation also has its limitations. If not applied properly, it can lead to budgetary slack—excessive flexibility in budgeting that reduces organizational efficiency.

Other factors that influence the success of planning and budgeting include organizational size and structure, leadership style, and environmental stability. Authoritarian leadership, described in McGregor's Theory X, tends to use the budget as a strict control mechanism, while democratic styles, as seen in McGregor's Theory Y and Likert's leadership model, encourage broader collaboration and employee involvement in the budgeting process.

Ultimately, for a budget to be effective, it must be clearly communicated throughout the organization. Proper communication facilitates coordination among departments and fosters synergy in achieving organizational goals. Regular performance evaluations through performance reports are also essential in the control process, enabling management to take corrective action in case of deviations.

## 6. Conclusion

The behavioral aspects of budgeting refer to the human behaviors that emerge during the budgeting process and those that arise when individuals strive to adhere to a budget. Budgets are often perceived as bureaucratic obstacles or even as threats to career advancement. Several factors influence behavioral responses to budgeting, including organizational structure, organizational culture, leadership style, the level of employee participation in decision-making, acceptable levels of tolerance, and the degree of budgetary pressure.

There is no one-size-fits-all answer that applies universally across all organizations. However, some general principles can guide effective budgeting practices. One such principle is the involvement of employees in decision-making processes, which has been shown to produce positive psychological effects on the workforce. This participation not only enhances motivation but also improves both the quantity and quality of work outcomes. As such, understanding and managing the behavioral dimensions of budgeting is essential for creating an environment where budgeting serves as a tool for organizational alignment and employee empowerment rather than resistance and conflict.

## References:

- Abernethy, M. A., Bouwens, J., & van Lent, L. (2020). The role of performance measures in the intertemporal decisions of business unit managers. *Contemporary Accounting Research*, 37(3), 1816-1844. <https://doi.org/10.1111/1911-3846.12578>
- Agyemang, O. S., & Broadbent, J. (2021). Budgetary participation and performance: The mediating effects of psychological empowerment. *Journal of Management Accounting Research*, 33(1), 1-20. <https://doi.org/10.2308/jmar-52589>
- Baird, K., Su, S., & Munir, R. (2022). The impact of organizational justice on budgetary participation and managerial performance. *Accounting & Finance*, 62(S1), 1277-1304. <https://doi.org/10.1111/acfi.12876>
- Becker, S. D., Mahlendorf, M. D., & Schäffer, U. (2020). Budgeting in times of economic crisis. *Contemporary Accounting Research*, 37(4), 2529-2554. <https://doi.org/10.1111/1911-3846.12593>
- Bol, J. C., & Lill, J. B. (2021). The effect of controllability on profit center managers' budgeting behavior. *Management Accounting Research*, 52, 100752. <https://doi.org/10.1016/j.mar.2021.100752>



- Cheng, M. M., & Coyte, R. (2023). The effects of incentive systems and budgetary participation on slack and performance. *Accounting, Auditing & Accountability Journal*, 36(2), 571-598. <https://doi.org/10.1108/AAAJ-03-2021-5207>
- Christ, M. H., Emmett, S. A., & Tayler, W. B. (2020). Budget negotiation and slack creation: The effects of information asymmetry and participative budgeting. *The Accounting Review*, 95(6), 1-25. <https://doi.org/10.2308/accr-52618>
- Dilla, W. N., & Raschke, R. L. (2022). The effects of cognitive style and visualization on budget variance investigation. *Behavioral Research in Accounting*, 34(1), 1-17. <https://doi.org/10.2308/bria-52596>
- Drake, A. R., & Wong, J. (2023). The effects of budget-based compensation schemes on earnings management. *Journal of Management Accounting Research*, 35(1), 1-20. <https://doi.org/10.2308/jmar-52678>
- Fisher, J. G., Pfeffer, S. A., & Sprinkle, G. B. (2020). Budget-based contracts, budget levels, and group performance. *Journal of Management Accounting Research*, 32(1), 147-167. <https://doi.org/10.2308/jmar-52562>
- Hartmann, F. G., & Naranjo-Gil, D. (2021). The role of organizational culture in budgetary participation's effect on managerial performance. *Accounting, Organizations and Society*, 89, 101193. <https://doi.org/10.1016/j.aos.2020.101193>
- Hesford, J. W., & Potter, G. (2022). The effects of budget framing and organizational commitment on managers' budget proposals. *Behavioral Research in Accounting*, 34(2), 1-16. <https://doi.org/10.2308/bria-52618>
- Hwang, N. R., & Evans, J. H. (2023). The effects of budget emphasis and fairness perceptions on performance. *Journal of Management Accounting Research*, 35(2), 1-20. <https://doi.org/10.2308/jmar-52689>
- Kachelmeier, S. J., Reichert, B. E., & Williamson, M. G. (2020). Measuring and motivating quantity, creativity, or both. *Journal of Accounting Research*, 58(1), 181-227. <https://doi.org/10.1111/1475-679X.12293>
- Maas, V. S., & Matějka, M. (2021). The role of fairness in budget negotiations. *Management Accounting Research*, 50, 100728. <https://doi.org/10.1016/j.mar.2021.100728>
- Marginson, D., & Ogden, S. (2022). Budgeting and innovation: The mediating role of psychological safety. *Accounting, Organizations and Society*, 96, 101317. <https://doi.org/10.1016/j.aos.2021.101317>
- Naranjo-Gil, D., & Hartmann, F. (2023). The role of top management team diversity in strategic resource allocation. *Management Accounting Research*, 58, 100814. <https://doi.org/10.1016/j.mar.2022.100814>
- Shields, M. D., & Shelleman, J. M. (2020). Integrating behavioral economics into management accounting. *Journal of Management Accounting Research*, 32(1), 199-222. <https://doi.org/10.2308/jmar-52564>
- Webb, R. A., & Williamson, M. G. (2021). The effects of relative performance information and budget levels on performance. *The Accounting Review*, 96(3), 1-25. <https://doi.org/10.2308/accr-52648>
- Wong-On-Wing, B., & Guo, L. (2022). The effects of budget goal characteristics on performance. *Behavioral Research in Accounting*, 34(1), 19-34. <https://doi.org/10.2308/bria-52597>